

EA MLA Annual Report 2014





1	Introduction	3
2	The EA MLA	4
3	Scope of the EA MLA	5
4	Signatories of the EA MLA	6
5	Decisions by the EA MLA Council on peer evaluation activities	9
6	Peer Evaluation Process	10
7	Development of the EA MLA	11
8	MLA monitoring and improvement of activities	12
Annex 1	Full and Associate Member Signatories to the EA MLA	15
Annex 2	Decisions taken by the EA MLA Council on EA MLA signature	16



The EA Multilateral Agreement (EA MLA) report contains statistical information on the number of signatories to the EA MLA as well as an overview of the key activities completed in 2013 and 2014 to further develop the coverage of the MLA and to strengthen the operation of the EA peer evaluation system, including management of EA evaluators.

The main objective of the peer evaluation activities is to evaluate the on-going compliance of national accreditation bodies with the internationally-agreed requirements, as well as to ensure that regulators, stakeholders and the business community can have confidence in the certificates and reports issued by conformity assessment bodies under the EA MLA.

According to article 14 of Regulation (EC) No 765/2008 'Setting out the requirements for accreditation and market surveillance relating to the marketing of products and repealing Regulation (EEC) 339/93' (Regulation No 765/2008), EA has been recognised by the European Commission to operate the peer evaluation system of national accreditation bodies.

The recognition of EA is confirmed in the *General Guidelines for Cooperation between the European Co-operation for Accreditation and the European Commission, the European Free Trade Association and the Competent National Authorities* signed by the parties on 1 April 2009.

Following article 11 of Regulation (EC) No 765/2008, national authorities shall recognise the equivalence of services delivered by national accreditation bodies which have successfully undergone peer evaluation by EA. Furthermore, national authorities shall accept the reports and certificates issued by the conformity assessment bodies accredited by the national accreditation bodies that are EA MLA signatories.

EA and its member accreditation bodies invest significant effort and resource to maintain the integrity and robustness of the EA MLA through a peer evaluation process. The purpose of these rigorous on-site evaluations is to verify the accreditation body signatories' continuing compliance with the internationally-agreed criteria for accreditation bodies and with provisions set out in Regulation (EC) No 765/2008.





The MLA is a multilateral agreement signed between national accreditation bodies – Full and Associate Members of EA – to recognise the equivalence, reliability and therefore acceptance by the European market, of certification, verification, inspection and calibration certificates and test reports issued by accredited conformity assessment bodies.

EA Associate Members¹ are eligible to enter into a Bilateral Agreement with the EA signatories of the EA MLA with the aim of establishing mutual confidence in the respective accreditation systems and in their accredited attestations of conformity².

EA Associate Members shall comply with and meet the same requirements as Full Members when signing the EA multilateral agreement.

EA MLA signatories apply the international standards for accreditation of conformity assessment bodies in a harmonised way and the services delivered by those national accreditation bodies are equivalent.

Therefore, the marketplace can have confidence in activities of the EA MLA signatories and their accredited conformity assessment bodies.

The EA MLA is providing the European market with a network of conformity assessment bodies that are competent within their scope of accreditation to issue reliable and credible statements of conformity for products and services, thereby reducing costs and adding value to business and consumers. This contributes to the freedom of trade by eliminating technical barriers.

¹ Associate Members are from those countries/economies identified by the EU or EFTA as a potential candidate country/economy for EU or EFTA membership, or identified by the EU in the European Commission Neighbourhood Policy as a country/economy of particular importance.

² In this report, the term “EA MLA Signatories” covers those accreditation bodies – either Full Members or Associate Members of EA – that have signed the EA MLA.





The scope of the EA MLA covers the following activities and standards:

Accreditation of:	Scope/Activity (Level 2)	Standards (Level 3)
Laboratories	Testing and Medical Laboratories	ISO/IEC 17025 ISO 15189
	Calibration	ISO/IEC 17025
Certification bodies	Certification of products, processes and services	ISO/IEC 17065
	Certification of persons	ISO/IEC 17024
	Certification of management systems	ISO/IEC 17021
Verification bodies	Verification of greenhouse gas emissions	ISO 14065
Inspection bodies	Inspection	ISO/IEC 17020

Figure 1: Scopes of accreditation covered by the EA MLA





Accreditation bodies are accepted under the EA MLA only after stringent evaluation of their operations and activities. The evaluation is conducted by a peer evaluation team entrusted with the task to determine accreditation bodies' compliance with the requirements laid down in:

- ISO/IEC 17011, the internationally accepted standard for accreditation bodies;
- Regulation (EC) No 765/2008;
- the relevant standard for conformity assessment bodies including any additional requirements, e.g. those set out in relevant sector-based legislation by the European Commission.

A list of EA MLA signatories (on the date of 31 December 2014) is attached in Annex 1. For the latest information, please visit the EA website.

During 2013, 9 accreditation bodies applied for extension of activities covered by the EA MLA and subsequently signed the EA MLA:

- **RENAR (Romania)** in the fields of inspection, certification of persons and GHG verification (ISO 14065) in combination with EU Regulation No 600/2012
- **DANAK (Denmark), FINAS (Finland), UKAS (United Kingdom), SWEDAC (Sweden), ENAC (Spain), CAI (Czech Republic), AA (Austria), COFRAC (France)** in the field of GHG Verification (ISO 14065) in combination with EU Regulation No 600/2012

In 2014, the following 16 accreditation bodies became MLA signatories in the field of GHG Verification (ISO 14065) in combination with EU Regulation No 600/2012:

- **PCA (Poland)**
- **BELAC (Belgium)**
- **EAK (Estonia)**
- **LATAK (Latvia)**
- **RvA (The Netherlands)**
- **ACCREDIA (Italy)**
- **NA (Norway)**
- **SNAS (Slovakia)**
- **NAT (Hungary)**
- **IPAC (Portugal)**
- **ESYD (Greece)**
- **HAA (Republic of Croatia)**
- **INAB (Ireland)**
- **SA (Slovenia)**
- **DAkKS (Germany)**
- **BAS (Bulgaria)**

Furthermore, 3 accreditation bodies applied for extension of activities covered by the EA MLA and eventually signed the EA MLA:

- **ATS (Serbia)** in the field of certification of management systems and persons
- **NAB-MALTA (Malta)** in the field of inspection
- **CYS-CYSAB (Cyprus)** in the field of calibration



The number of Full Member signatories for every scope of the **EA Multilateral Agreement** keeps on regularly increasing.

Full Member signatories to the EA MLA	2009	2010	2011	2012	2013	2014
Calibration	24	27	28	32	32	33
Testing	27	28	31	33	33	33
Inspection	25	27	29	31	32	33
Management Systems	26	28	29	29	29	30
Products	26	28	29	31	31	31
Persons	23	26	26	26	27	28
GHG Verification	0	0	0	0	9	25

Figure 2 shows the increase in the number of Full Member signatories to the EA MLA from 2009 to 2014.

By the end of 2014, the EA Multilateral Agreement Council (MAC) managed to complete the evaluation of all EA NABs having applied to sign the EA MLA for verification in the field of ISO 14065 in combination with EU Regulation No 600/2012. By the end of the process, which started in late 2012, 25 NABs signed the MLA in the field of ISO 14065 following the adoption of Regulation (EC) No 765/2008 which states that the “*national accreditation body shall undergo EA peer evaluation when the national authorities rely on the accreditation body to perform assessment of notified bodies.*”

Associate Member signatories to the EA MLA	2009	2010	2011	2012	2013	2014
Calibration	8	8	2	4	4	4
Testing	8	8	2	4	4	4
Inspection	4	4	2	2	2	4
Management Systems	2	3	1	2	2	2
Products	1	1	0	0	0	0
Persons	2	2	1	1	1	1

The number of Associate Member signatories to the EA MLA decreased from 2009 to 2011 (**Figure 3**) before slightly increasing in 2012 after termination of various contracts of cooperation with accreditation bodies outside Europe, following a resolution adopted by the EA General Assembly in 2011.

In 2014, 2 accreditation bodies applied for extension of activity covered by the EA MLA and signed an EA BLA in the field of inspection:

- TUNAC (Tunisia)
- NAAU (Ukraine)

Two applications have been received from BSCA (Belarus) and GAC (Georgia) to join the EA MLA for all scopes through a bilateral agreement. Pre-evaluations are being planned for both applicants.



Figures 4–10 show the increase of the EA MLA signatories by scope between 2008–2014.

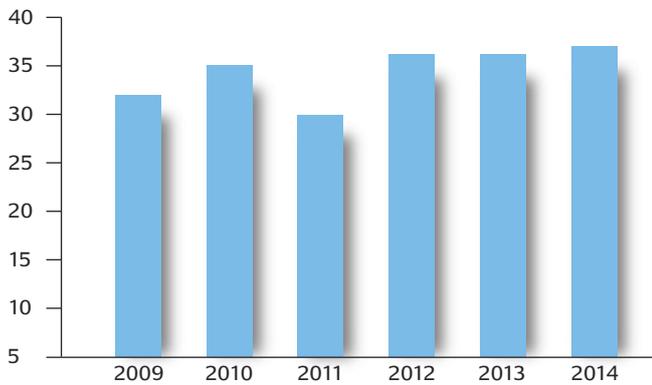


Figure 4: Number of EA MLA Signatories – Calibration

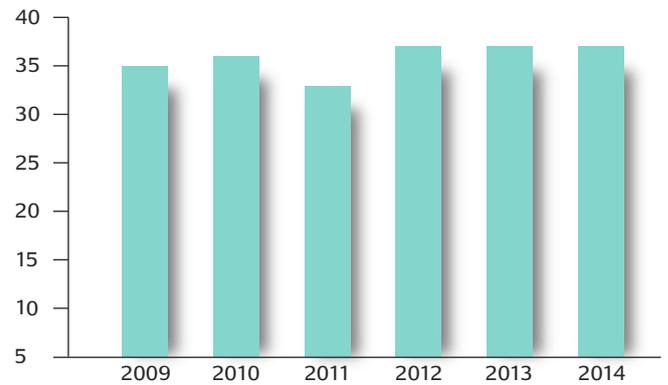


Figure 5: Number of EA MLA Signatories – Testing

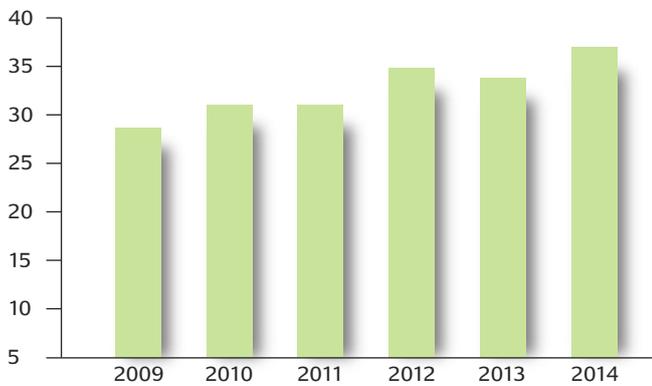


Figure 6: Number of EA MLA Signatories – Inspection

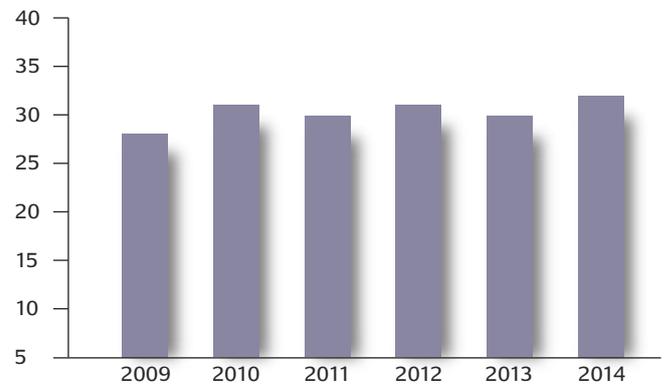


Figure 7: Number of EA MLA Signatories – Management Systems

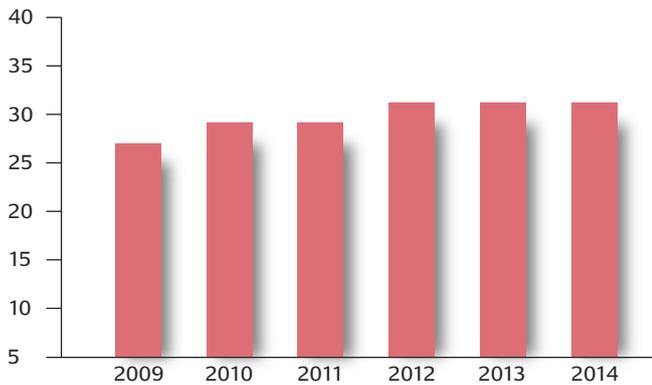


Figure 8: Number of EA MLA Signatories – Products

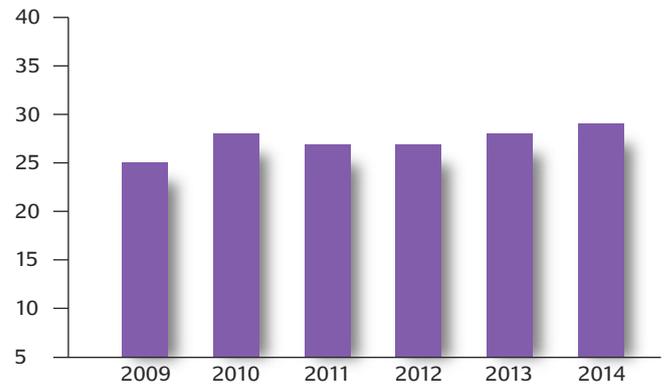


Figure 9: Number of EA MLA Signatories – Persons

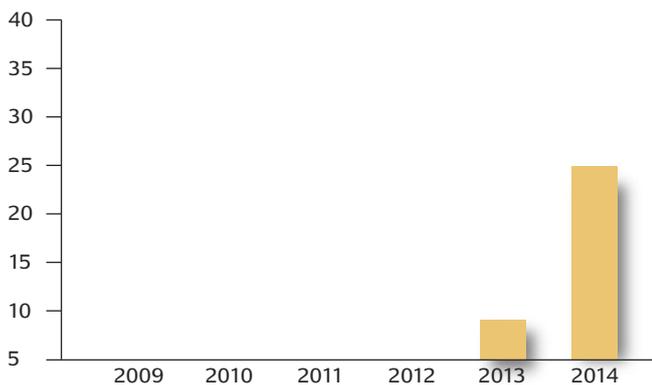


Figure 10: Number of EA MLA Signatories – GHG Verification



The EA MLA Council (MAC) is responsible for the effective and impartial management and monitoring of the peer evaluation process and is the decision-making body for acceptance of national accreditation bodies entering into the Multilateral Agreement (MLA) and Bilateral Agreements (BLA) of EA.

The MAC is composed of one representative from each EA Full Member, one observer from the EA Advisory Board representing the Member States and one observer from the European Commission. Associate Members may attend the MAC meetings as observers.

In 2013, the MAC held two meetings on 24-25 April in Tallinn, Estonia and 2-3 October in Zaandam, Netherlands.

The Council considered 35 reports during the year resulting from peer evaluations or requesting to get additional information on compliance with the requirements.

The reports related to:

- re-evaluation (7 reports)
- extraordinary evaluation (1 report)
- application for EA MLA signature for new activities (including ISO 14065 document review) – evaluations performed in conjunction with a re-evaluation visit (4 reports)
- reporting on compliance with the EA MLA requirements and conditions imposed for signature of the EA MLA (1 report)
- GHG Verification (ISO 14065) in combination with EU Regulation No 600/2012 – document review (21 reports)
- progress report (1 report)

In 2014, the MAC held two meetings on 9-10 April in Warsaw, Poland and 1-2 October in Brussels, Belgium.

14 national accreditation bodies were peer-evaluated in 2014. 27 evaluation reports were reviewed during the April and October MAC meetings. In addition the MAC made decisions on 16 reports of evaluation for the EU ETS and GHG verification scheme.

These reports related to:

- re-evaluation (7 reports)
- initial evaluation (9 reports)
- extraordinary evaluation (3 reports)
- applications for EA MLA signature for new activities (including GHG verification (ISO 14065) in combination with EU Regulation No 600/2012 – evaluations performed in conjunction with a re-evaluation visit (7 reports)
- reporting on compliance with the EA MLA requirement and conditions imposed for signature of the EA MLA (2 reports)
- progress reports (2 reports)

Annex 2 lists the decisions made by the MAC about signature of the EA MLA in 2013 and 2014.



The EA peer evaluation process is under continuous review. Regulation (EC) No 765/2008 reinforces the role of EA and its peer evaluation activity in both voluntary and regulated sectors.

The EA peer evaluation process is under continuous review. Regulation (EC) No 765/2008 reinforces the role of EA and its peer evaluation activity in both voluntary and regulated sectors.

EA shall support and harmonize the implementation of more stringent rules to achieve consistency throughout Europe, as well as greater transparency and acceptability to all, including national authorities.

The peer evaluation process is being further strengthened to fully accommodate the specific needs of regulatory sectors to raise the reassurance of sector-based stakeholders and regulators that the accreditation bodies' technical competence is thoroughly assessed.

The peer evaluation process is on-going and extensive. The following table sets out an analysis of the outcome of the peer evaluation from 2009 to 2014:

	2009	2010	2011	2012	2013	2014
Total number of evaluations performed¹	22	13	19	12	11	14
Total number of reports discussed²	21	14	14	12	34	27
Total man-days of evaluation effort	805	455	750	754	673	807
Additional information required	14	10	7	2	2	2
Extraordinary evaluations on site	2	3	3	3	0	3
No conditions imposed	8	3	6	7	6	5
Decisions deferred	4	3	0	2	0	1
Suspensions³	2	2	0	0	0	1

In 2014 the evaluation teams reported a total of 81 non-conformities, 108 concerns and 84 comments.

¹Evaluations, initials, re-evaluations with or without scope extensions and extraordinary evaluations (performed on site in the specific year)

²Reports of evaluations, but not necessarily conducted in the specific year

³NAB suspended but reintegrated in December 2014



Within the framework of a 2-year project, the MAC managed to complete the evaluation of EA NABs having applied to sign the EA MLA for verification in the field of ISO 14065 in combination with EU Regulation No 600/2012. By the end of the process, which started in late 2012, 25 had signed the MLA.

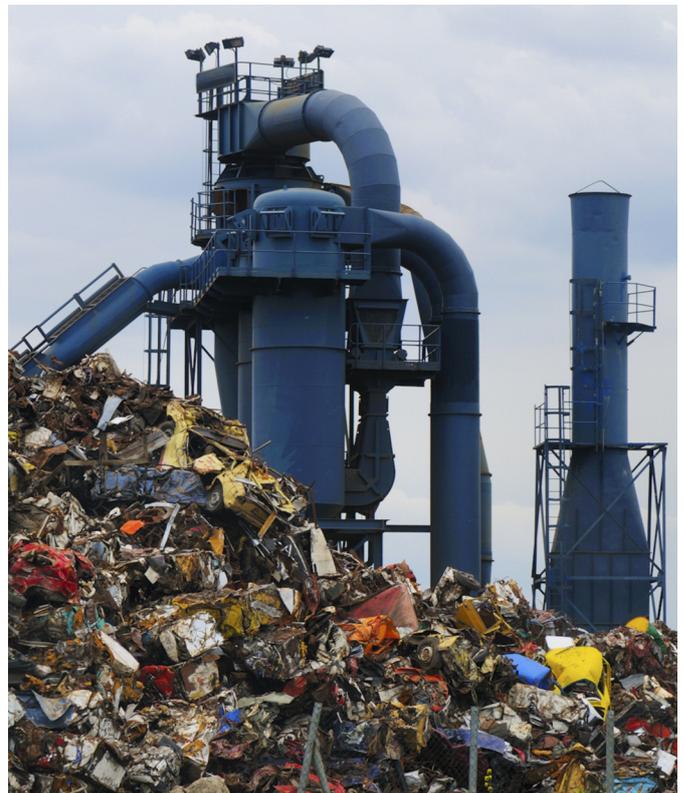
At its meeting in October 2014, the MAC approved a proposed road map to develop the MLA for the inclusion of ISO/IEC 17043 for accreditation in the field of proficiency testing providers (PTP) as a new Level 2 activity. Basically, the MAC agreed that the peer evaluation process as set out in EA-2/02: *EA Policy and Procedures for the Multilateral Agreement* would apply in full.

In consultation with the EA Laboratory Committee (LC) and having looked at similar discussions in the other regions, it was also stated that specific guidance was not necessary.

Harmonization training activities are being planned; they will target both NAB assessors and EA evaluators already qualified for testing/calibration, or potential evaluators to be used for this field. A list of team members who could be qualified has been finalized.

A survey was conducted within the MAC to evaluate resources needed for the peer evaluation for PTP accreditation. As a result, more than 10 EA NABs are ready to undergo peer evaluation in 2016 as part of their regular re-evaluation plan or through an extraordinary visit.

The development of the EA MLA for inclusion of accreditation of reference material producers is also progressing. Guidance has been identified as needed; a draft is being developed through an appointed TFG at the LC level.



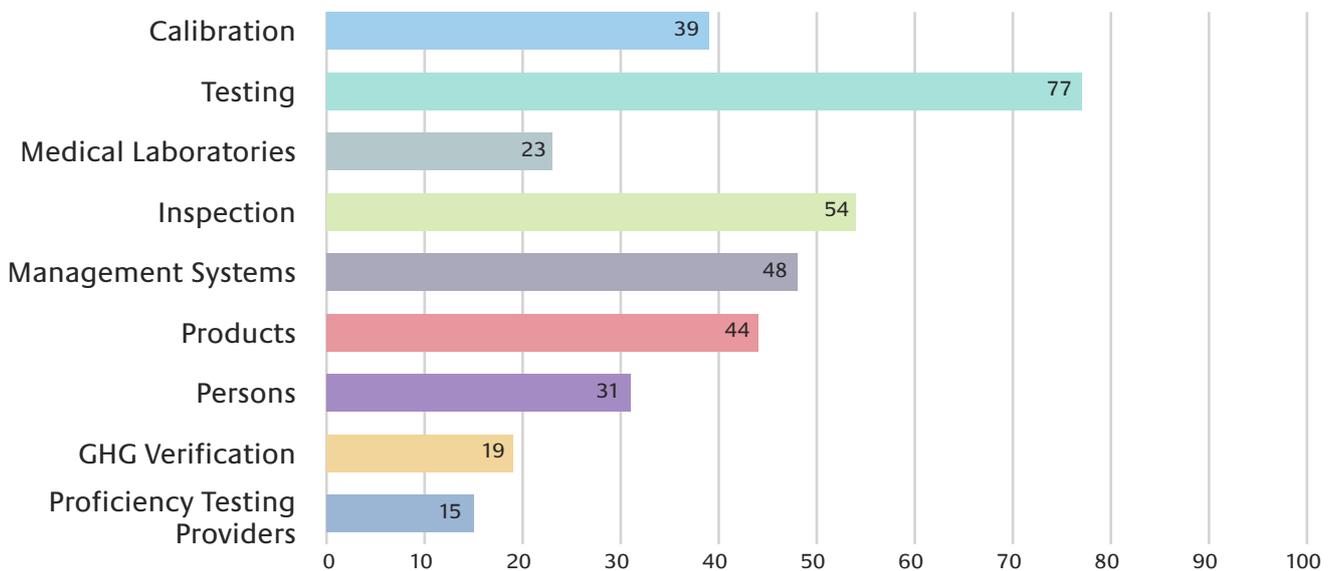


In order to enhance reliability of evaluator data and get a comprehensive and updated picture of the current evaluation resources in the MAC, an online survey was performed in June 2014. Information was collected with a greater level of details in the description of competencies, which are to be used to support and improve the process for appointment of evaluation teams.

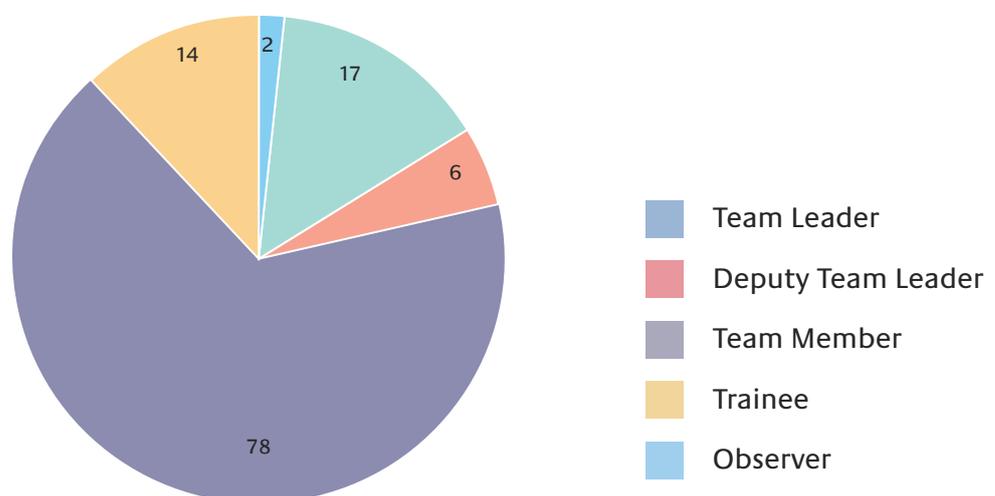
Further to the survey, the evaluators' database was updated and a re-approval campaign was conducted by the MAC Management Group. It resulted in the extension of the scopes of competence for many

evaluators and a much better overview of the areas where new resources are needed. The MAC training plan was adjusted accordingly.

Number of evaluators per scope



Number of evaluators per qualification





The pilot program for enhancement of the EA peer evaluation system has been progressing. Some milestones can be highlighted:

- The peer evaluation (PE) plan was reviewed and several evaluations were redistributed to ensure better balanced annual plan and use of evaluator resources.
- An extensive review of evaluator data (see above) and training activities enabled to qualify new Deputy Team Leaders.
- A comprehensive analysis of PE processes was completed. It led to transferring some tasks and responsibilities from the MAC Management Group (MG) to the MAC Secretariat, with a view to improve efficiency and timeliness. The MAC endorsed the proposal of transferring responsibilities with regard to assignment and requalification of evaluators. Greater attention is put to the selection of competencies needed for evaluation of EA NABs. The extensive update of evaluator data helped a lot in this respect. Criteria are being further refined.

The MAC Secretariat was successfully transferred to the team in Paris after the retirement of Marga Zaffe on 21 March 2014. The MAC Secretariat team is now composed of three persons: Martine Blum is the MAC Secretary; Lydie Mauger is responsible for the management and planning of peer evaluations; Elodie Lambert, as the new WG Training Secretary, is responsible for evaluator training and management. Besides, the EA Executive Secretary, Andreas Steinhorst, plays a key role in the processes for reviewing applications or appointing evaluation teams; he also brings the necessary technical support into the daily operations.

Improvement of the management and operations of the MAC and EA peer evaluation system is also based on clear, updated and practical documentation. Indeed a great effort was dedicated to the review and alignment of the MAC document system. Furthermore EA-2/02, the top-level process document, has been subject to an extensive review



Marga Zaffe

by the MAC Secretariat and MG. For clarity purposes, it was decided to split EA-2/02 and create a supplement covering the process and procedures for “*Selection, Training and Monitoring of Evaluators*”. The template for a CV of evaluator trainee was updated to include PTP accreditation as a new scope of the EA MLA; the privacy and confidentiality statements were also updated. Work remains to be done to improve visibility of the procedures and templates supporting the process on the EA website.

The IT project started in 2013 was continued. The objective is to implement a tool for the daily management and administration of peer evaluations and evaluators. Online services will be developed for more friendly access and use of documents and templates. The target date is end of 2016 for the implementation of the IT tool by the Secretariat and all involved in the PE and evaluator management processes. By the end of 2014, a complete set of specifications was ready. Potential suppliers will be consulted in the course of 2015 for a decision to be made before the end of 2015.

According to the multiannual audit program, an internal audit of MAC activities took place in December 2013. The internal audit showed that the EA peer evaluation system is well implemented and that rules and procedures are followed. Opportunities for improvement have been identified and actions are already underway through the pilot project especially.



In June 2014, further to the transfer of the MAC Secretariat from Utrecht (The Netherlands) to Paris, it was agreed to conduct an extraordinary self-assessment of the peer evaluation system in order to ensure that peer evaluations were carried out in compliance with EA-2/02 and the relevant ILAC/IAF requirements even in the transition period, as well as to consider the state-of-play and improvements of the peer evaluation process based on the new, reinforced Secretariat structure.

The report of the EA MAC Management Review was discussed at the EA Executive Committee meeting in May 2014. Possibilities for improvement were identified and corrective actions are now closed.

Training and knowledge sharing

In 2013:

- A refresher training seminar for Team Leaders was held in January 2013 in Berlin, Germany; 13 participants attended.
- An expert training workshop on ISO 14065 was held in March 2013 in Brussels, Belgium; 10 participants attended.
- A training workshop for newcomer/potential evaluators was held in September 2013 in Brussels, Belgium; 22 participants attended.
- A training session on ISO/IEC 17021:2011 was held in December 2013 in Berlin, Germany; 16 participants attended.

In 2014:

- A dummy evaluation was held in February 2014 in Istanbul, Turkey; 6 participants attended.

This dummy evaluation was the first practical training organized by EA. Its aim was to provide trainees with practical training under conditions that were made as similar as possible to those of a real evaluation.

- A refresher training on ISO/IEC 17025 & ISO 15189 for team members was held in December 2014 in Brussels, Belgium; 12 participants attended.
- A refresher training on ISO 14065 for team leaders and team members was held in December 2014 in Brussels, Belgium; 9 participants attended.

The MAC WG Training endorsed a new policy for the organization and planning of MAC training activities. This policy aims at ensuring regular and systematic refresher training for team members with team leaders, with enhanced focus on the horizontal issues of peer evaluation such as evaluation techniques, risks, documentation and statistical information. How to deal with purely technical issues and understanding/application of the standards for harmonization purposes remains a full responsibility of the EA technical committees.

The following two-year cycle was approved and has already been initiated:

- Year 1: two refresher trainings (laboratories, certification or inspection)
- Year 2: one newcomer training and one team leader training

Annex 1 – Full Member signatories to the EA MLA – 31 December 2014



	Calibration Laboratories	Testing and Medical Laboratories	Certification Bodies – Products	Certification Bodies – Personss	Certification Bodies – Management Systems	Inspection Bodies	Verification Bodies
Austria – AA	✓	✓	✓	✓	✓	✓	✓
Belgium – BELAC	✓	✓	✓	✓	✓	✓	✓
Bulgaria – BAS	✓	✓	✓	✓	✓	✓	✓
Croatia – HAA	✓	✓	✓	✓	✓	✓	✓
Cyprus – CYS-CYSAB		✓				✓	
Czech Republic – CAI	✓	✓	✓	✓	✓	✓	✓
Denmark – DANAK	✓	✓	✓	✓	✓	✓	✓
Estonia – EAK	✓	✓	✓	✓	✓	✓	✓
Finland – FINAS	✓	✓	✓	✓	✓	✓	✓
France – COFRAC	✓	✓	✓	✓	✓	✓	✓
FYROM – IARM	✓	✓	✓			✓	
Germany – DAkKS	✓	✓	✓	✓	✓	✓	✓
Greece – ESYD	✓	✓	✓	✓	✓	✓	✓
Hungary – NAT	✓	✓	✓	✓	✓	✓	✓
Ireland – INAB	✓	✓	✓		✓	✓	✓
Italy – ACCREDIA	✓	✓	✓	✓	✓	✓	✓
Latvia – LATAK	✓	✓	✓	✓	✓	✓	✓
Lithuania – LA	✓	✓	✓	✓	✓	✓	
Luxemburg – OLAS	✓	✓	✓		✓	✓	
Malta – NAB-MALTA	✓	✓**				✓	
Netherlands – RvA	✓	✓	✓	✓	✓	✓	✓
Norway – NA	✓	✓	✓	✓	✓	✓	✓
Poland – PCA	✓	✓	✓	✓	✓	✓	✓
Portugal – IPAC	✓	✓	✓	✓	✓	✓	✓
Romania – RENAR	✓	✓	✓	✓	✓	✓	✓
Serbia – ATS	✓	✓	✓	✓	✓	✓	
Slovakia – SNAS	✓	✓	✓	✓	✓	✓	✓
Slovenia – SA	✓	✓**	✓	✓	✓	✓	✓
Spain – ENAC	✓	✓	✓	✓	✓	✓	✓
Sweden – SWEDAC	✓	✓	✓	✓	✓	✓	✓
Switzerland – SAS	✓	✓	✓	✓	✓	✓	✓
Turkey – TURKAK	✓	✓	✓	✓	✓	✓	✓
United Kingdom – UKAS	✓	✓	✓	✓	✓	✓	✓

Associate Member signatories to the EA MLA – 31 December 2014



Bosnia & Herzegovina –							
BATA	✓	✓**				✓	
Israel – ISRAC*	✓	✓				✓	
Ukraine – NAAU*	✓	✓**		✓	✓	✓	
Tunisia – TUNAC*	✓	✓**			✓	✓	

* Accepted as associate member by the EA General Assembly in November 2011 (Resolution 2011(28)03).

** Not signatory for medical laboratories according to ISO 15189.



Meeting on 24-25 April 2013

NAB	Testing	Medical Testing according to ISO 15189	Calibration	Inspection	Certification MS	Certification Products	Certification Persons	Verification
FINAS	●	●	●	●	●	●	●	
PCA	●	●	●	●	●	●	●	
TURKAK	●	●	●	●	●	●	●	
IPAC	●	●	●	●	●	●	●	
SWEDAC	●	●	●	●	●	●	●	
UKAS	●	●	●	●	●	●	●	
DANAK	●	●	●	●	●	●	●	

● Remains signatory

Meeting on 2-3 October 2013

NAB	Testing	Medical Testing according to ISO 15189	Calibration	Inspection	Certification MS	Certification Products	Certification Persons	Verification
DANAK								★
FINAS								★
UKAS								★
SWEDAC								★
ENAC								★
CAI								★
ACCREDIA	●	●	●	●	●	●	●	
AA	●	●	●	●	●	●	●	★
COFRAC	●	●	●	●	●	●	●	★
NA	●	●	●	●	●	●	●	
RENAR	●	●	●	★	●	●	★	★

● Remains signatory ★ Becomes signatory

Meeting on 09-10 April 2014

NAB	Testing	Medical Testing according to ISO 15189	Calibration	Inspection	Certification MS	Certification Products	Certification Persons	Verification
PCA								★
BALAC								★
ATS	●	●	●	●	★	●	★	
BATA	●		●	●				
CYS-CYSAB	●	●	★	●				
EAK	●	●	●	●	●	●	●	⊙
LA	●		●	●	●	●	●	
LATAK	●	●	●	●	●	●	●	★
RvA	●	●	●	●	●	●	●	★

● Remains signatory ★ Becomes signatory ⊙ Remains signatory, Progress report required



Meeting on 01-02 October 2014

NAB	Testing	Medical Testing according to ISO 15189	Calibration	Inspection	Certification MS	Certification Products	Certification Persons	Verification
SNAS	●	●	●	●	●	●	●	★
NAT								★
ESYD								★
HAA								★
INAB								★
SA	●		●	●	●	●	●	★
DAKKS								★
ACCREDIA								★
IPAC								★
NA	●	●	●	●	●	●	●	
UKAS	●	●	●	●	●	●	●	●
ISRAC	●	●	●	●				
NAB-MALTA	●	●	●	★				
TUNAC	●	●	●	★	●			
NAAU	●	●	●	★	●	⌚	●	
BAS	●	●	●	●	●	●	●	★

● Remains signatory ★ Becomes signatory ⌚ Decision postponed

● Remains signatory ★ Becomes signatory ⊙ Remains signatory, Progress report required ⌚ Decision postponed



For more information contact:



EA Secretariat

75 avenue Parmentier
F-75544 PARIS Cedex 11
FRANCE

Email: secretariat@european-accreditation.org

Tel: 33 (0)1 40 21 24 62

www.european-accreditation.org



With support from
the European Union



With support from
the EFTA